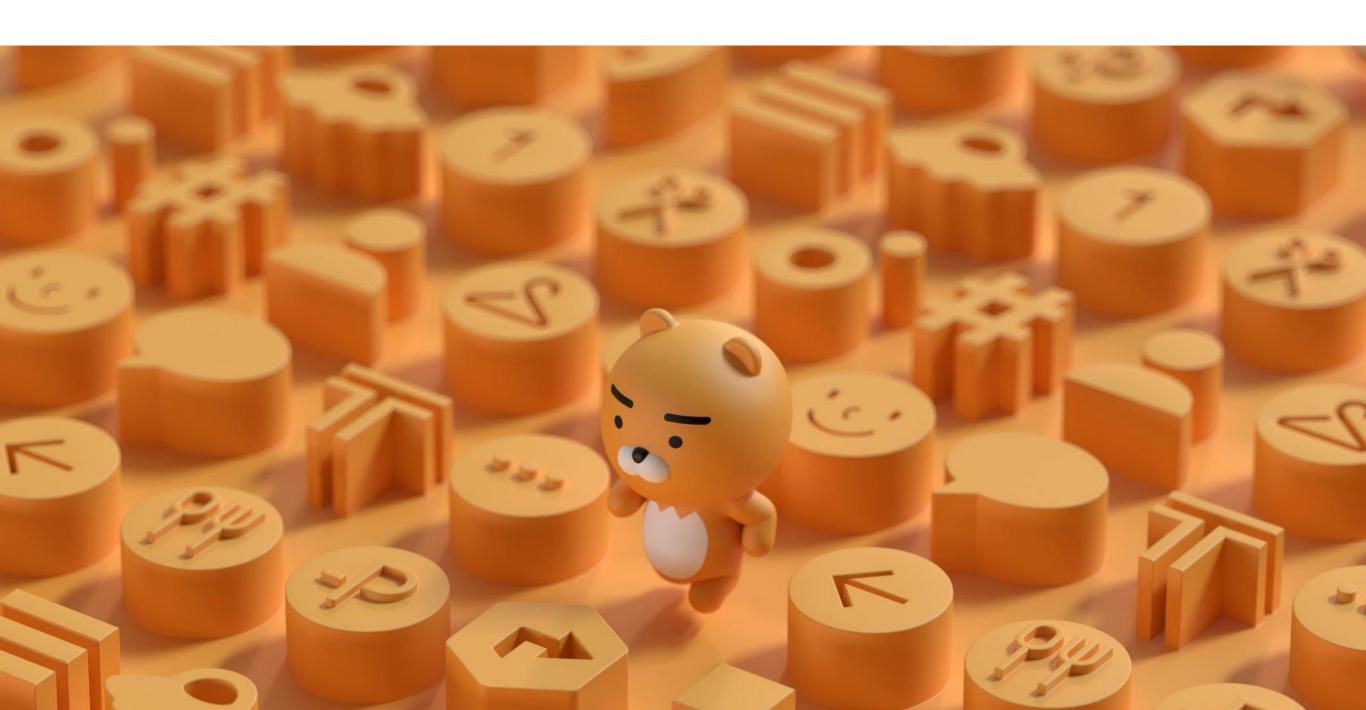
# kakao

March 2019 | Investor Relations



#### **Disclaimer**

Financial information contained in this document is based on consolidated K-IFRS that have not been audited by an auditor: therefore, the information and financial data contained in this document are subject to change upon an independent auditor's audit.

The company does not make any representation or accept liability, as to the accuracy or completeness of the information contained in this material. The format and contents of this document are subject to change for future filings and reports. Kakao is not liable for providing future updates on all figures included in this document.

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# Kakao ecosystem

Kakao business Financial overview

#### **Undisputed Market Leader**



Most-used mobile messaging app globally
43 Million MAU in Korea
96% Market Share
85% Population Penetration



#1 Brand Power
Across 220 Industries in Korea



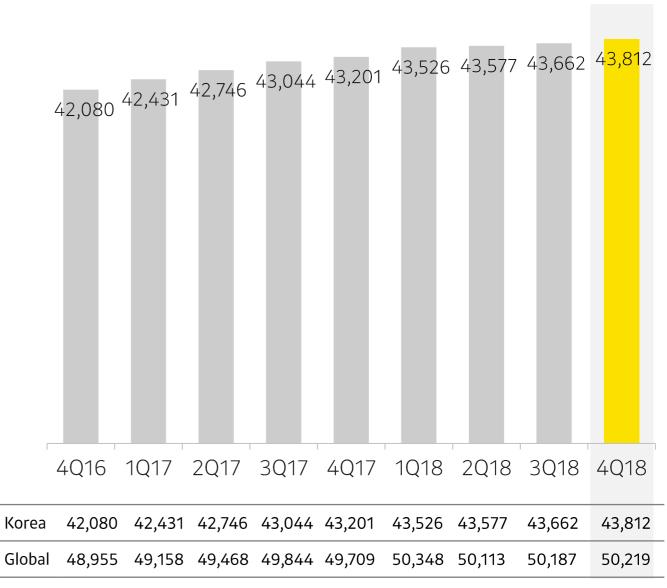
Most Admired Workplace Among Top 100 Companies in Korea by Market Cap.



#1 Social Contribution Index Among the 57 Largest Conglomerate Groups in Korea

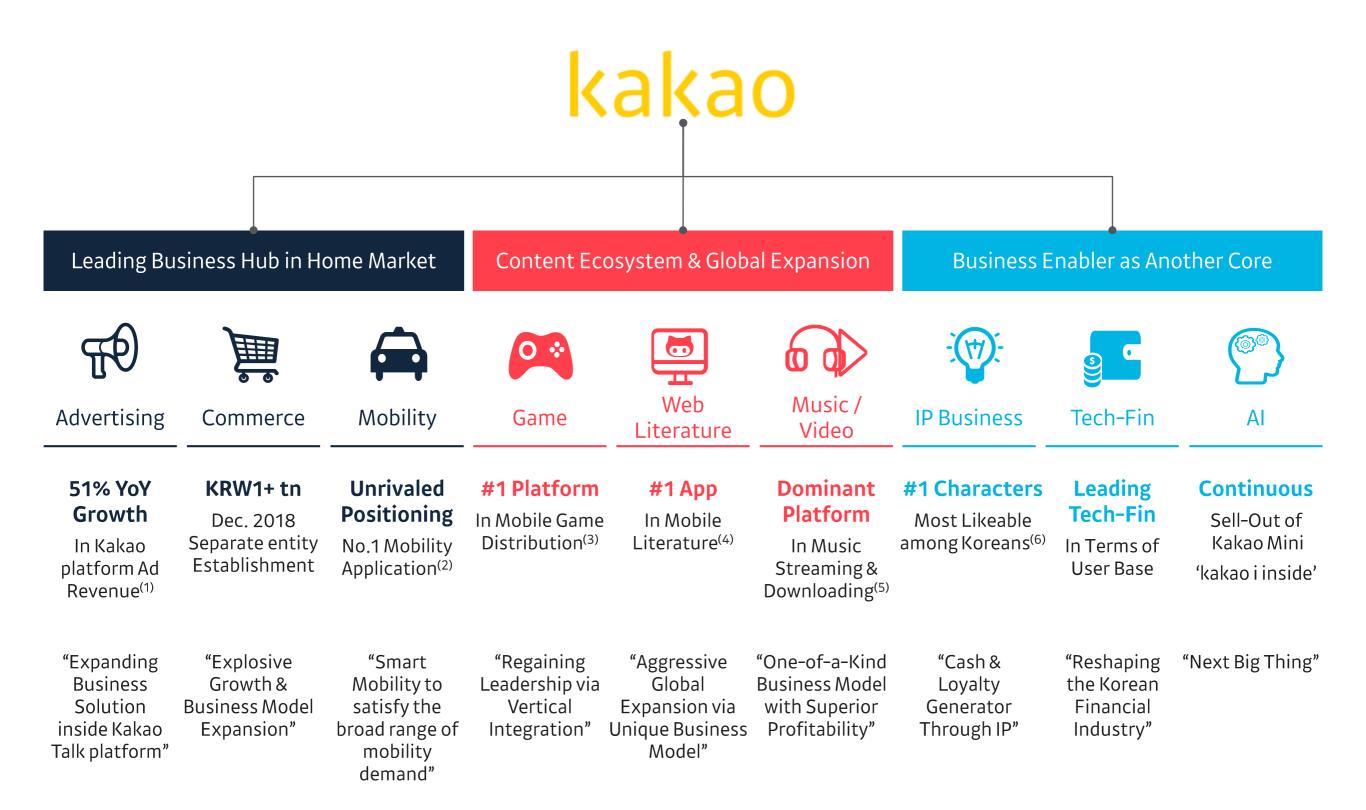


#### Kakao Talk Monthly Active Users



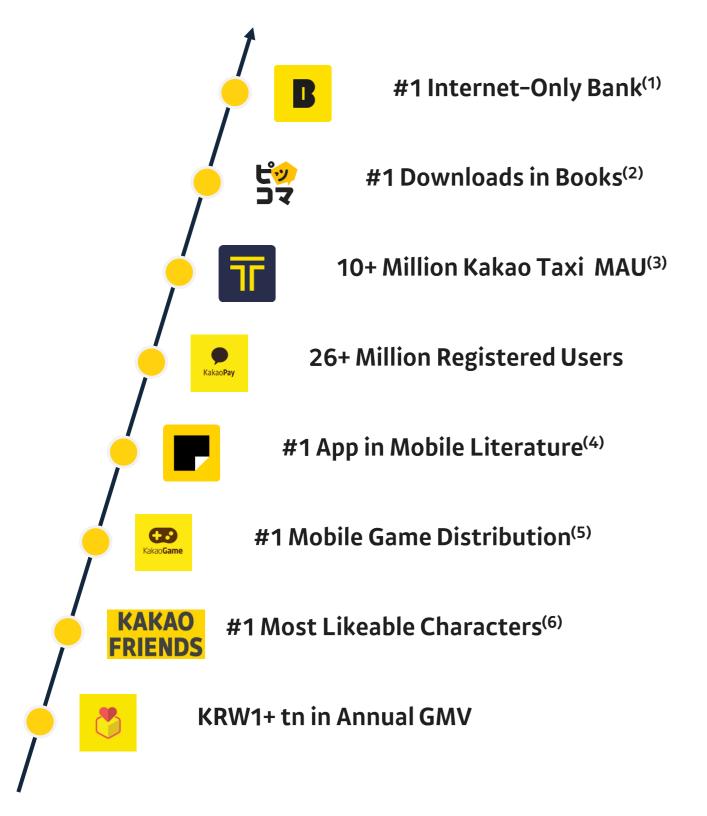
Average of monthly MAUs. Global includes domestic MAUs (000).

#### **All-Encompassing Mobile Ecosystem**



Notes: (1) Based on FY2018 accumulated performance. (2) Source: Kakao Mobility report 2018 (3) App Annie. Based on number of games in Top 100 on App Store. (4) Based on app downloads. (5) Based on Nielsen KoreanClick data of the average monthly number of unique visitors among the top 5 Korean music streaming and downloading services. (6) Korea Creative Content Agency survey

#### "Repeatable Success Formula" Enabling Impressive Hit Rate in New Services Roll-Out



**Unique Success Factors for New Businesses:** 

✓ Large User Base Encompassing an Entire Nation



✓ Kakao's Nationwide Following Ensuring Success of New Service Launches



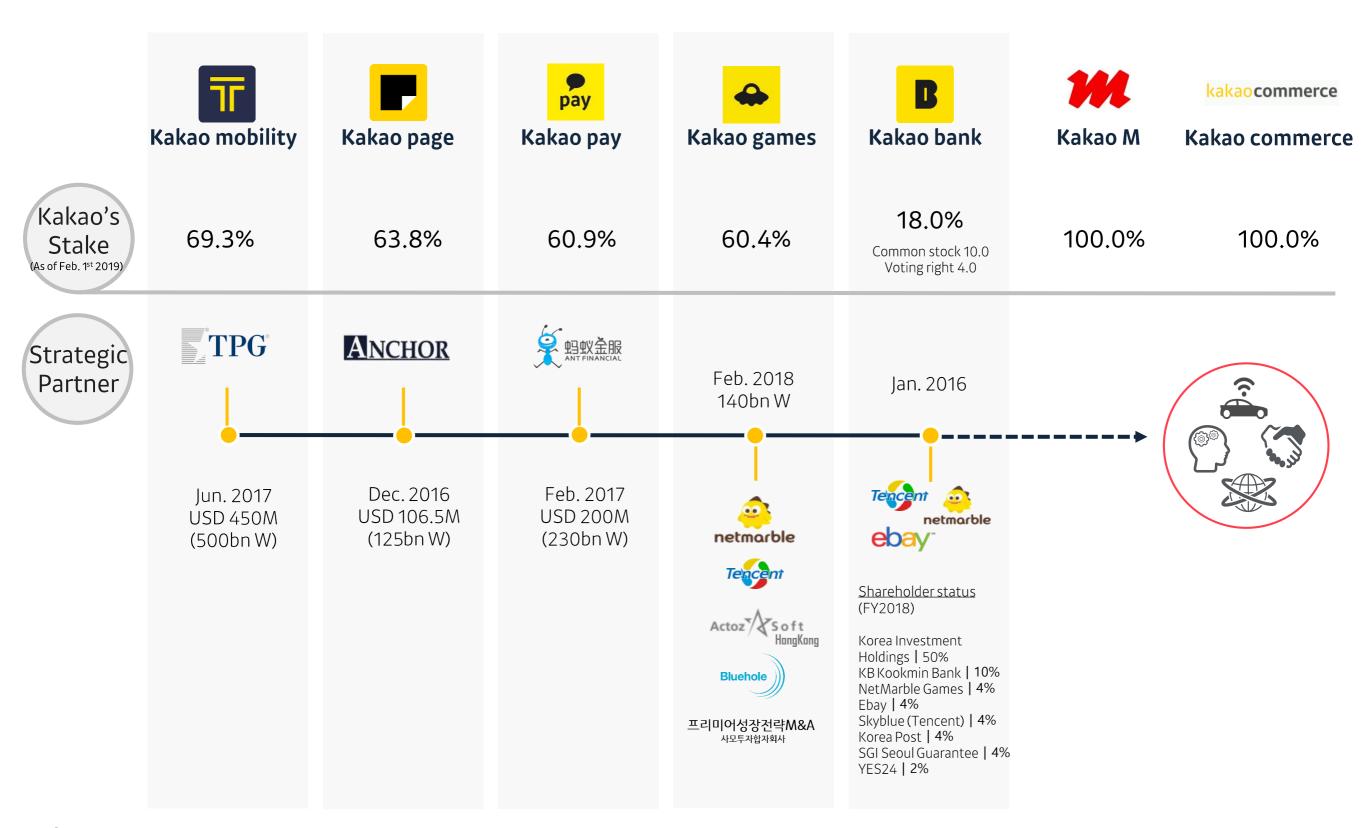
✓ Unrivaled Access and Insight to User Data



✓ Minimal User Acquisition Costs

Notes: (1) In terms of asset size. (2) In terms of Japan App Store Books category. (3) Source: Kakao Mobility (4) Based on app downloads. (5) App Annie. Based on number of games in Top 100 on App Store in Korea in terms of grossing. (6) Korea Creative Content Agency survey

#### Stake of major subsidiaries and Strategic Partnership



Kakao ecosystem

Kakao business

Financial overview

#### Advertising: Outpacing Market with More Relevant Ads via Audience Buying

#### ✓ Business Platform Centering Kakao Talk Connection

#### Motivation

DISPLAY
VIDEO BOX
SHOPPING BOX
DAUM TOP
PLUS FRIEND
#TAB
GROUP VIRAL

#### Search

SEARCH AD BRAND SEARCH SHOPPING HOW MAP REVIEW CAFE / NEWS PLUS FRIEND CHAT BOT

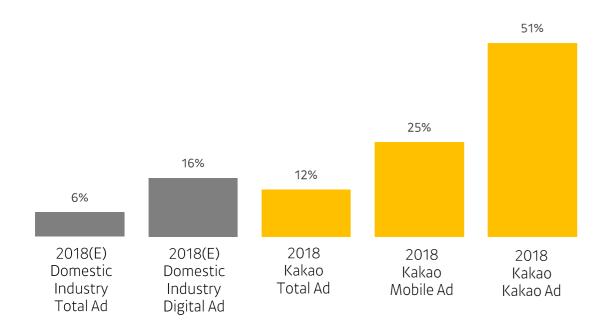
#### Conversion

KAKAO LOGIN TALKGIFT MAKERS TALKSTORE GROCERY RESERVATION KAKAO PAY

#### Experience

INFOTALK
PLUS FRIEND
SUPPORTTALK
CHAT BOT
TALK SHARING
GROUP VIRAL

#### √ Kakao's Ad Business Outpacing Overall Market



Notes: According to Kobako(Korea broadcast Advertising Corp.) 2018 Ad Industry Report in Korea. 2018E YoY revenue growth. Digital ad revenue includes PC and mobile ad revenue. Kakao ad based on FY2018.

#### ✓ Audience Buying Lead to Higher Ads Efficiency

Pricing

Higher Efficiency

Conversion
New Analytic Tools



Targeting 'Kakao Moment'

**Supply**Innovative New Ad



Demand

Larger Pool Including SME











#### Game: Transforming into a Multi-Platform Publisher

#### **Mobile Game Channel**



No.1 Mobile Game Marketing Platform

Distribution via Kakao Talk and Daum Portal

550 Million **Accumulated Users** 















#### Mobile/PC Game Publishing

#### **Mobile Publishing**

- Investment Based Partnership
- Global Expansion through IP Collaboration

#### **PC Publishing**







PUBG

**Black Desert** 

A:IR

- ✓ PUBG/Black Desert More Users, Improved Stability
- ✓ Ascent: Infinite Realm Signed Online Publishing Agreement for Bluehole's Next MMORPG in Korea, North America, and Europe

#### **Mobile Game Development**



**IP: Kakao Friend** 











Most Beloved Character in Korea

**IP Collaboration** 



Global Market **Approach** 

Casual, Mid-core







**HTML5 Games** 

New Opportunity in Advertising

#### Adjacency





Expansion into New / Adjacent Businesses

Leveraging Kakao Friends IP for Differentiation

Integration with Kakao Talk Platform

#### Music / Video: One-of-a-Kind Music & Content Player

## Kakao Melon ✓ Merged with Kakao on Sep.1, 2018 No.1 Music Streaming Platform ✓ 5.08 Million Paying Users (YoY +530K, QoQ +150K) **Melon** # of Paying Users (Unit: in thousands) 4,550 4,670 4,780 4,930 5,080 4,000 4Q16 4Q17 1Q18 2Q18 3Q18 4Q18

#### Kakao M

**Global Content Creation Company** 







✓ Music Distribution: No. 1 (MS 25%)



IU





Monsta X



Collaboration with actor management companies





- Accelerating synergies between music, video, entertainment biz
- Evolving a global new media contents company
- ✓ Leading K-Content production company producing from dramas to well-made short form contents
- ✓ Music Production: Multi-label System

THE BOYZ



Cre.ker



PLANA

 Global expansion leveraging content competitiveness

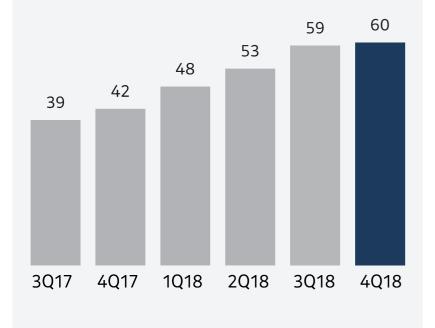
#### Web Literature: Growth through Innovative Business Model



#### **Kakao Page**

- ✓ 20 mm cumulative registered users
- ✓ 5.5 mm monthly active users
- ✓ 'Wait-or-Pay', 'Cash Friends' BM
- ✓ Started Video service in January 2018

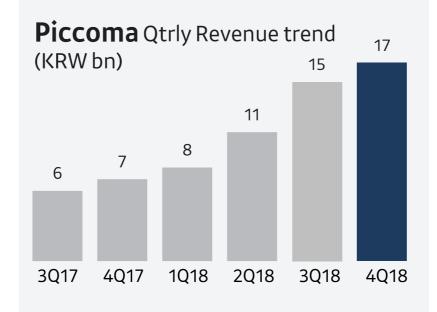
### **kakao Page** Qtrly GMV trend (KRW bn)





#### **Piccoma**

- ✓ Japanese webtoon platform launched by kakao Japan in 2016
- ✓ Ranking #1 Top, #2 Grossing App in the Google Play Store book category
- ✓ 12.6 mm cumulative downloads
- ✓ 3.7 mm Monthly Active Users
- ✓ 'Wait-or-Pay' Business Model
- ✓ Started 'Piccoma TV' in July 2018



#### **IP Business Expansion**

✓ Drama lineup ('19Q1):

<Touch your heart> On-Air

Feb. 2019 on tvN/ Kakao page Web-novel

<ltem> On-Air

Feb. 2019 on MBC/ Kakao page Webtoon

<Her privacy> Planning to air in Apr. 2019 on tvN/ Kakao page Web-novel, "Noonafan.com"

- ✓ Movie lineup: <0.0MHz>, <Never hurt you>, <Long live the king> etc.
- ✓ Game lineup:
- <Moonlight Sculptor> Kakao page Web-novel







#### **Global Business Expansion**

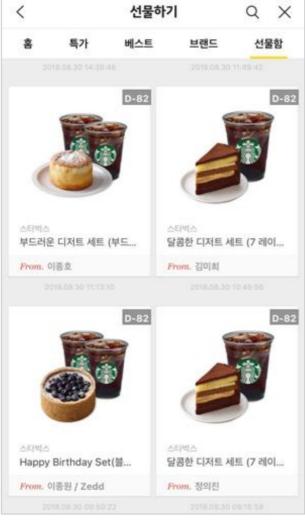
- ✓ Acquired No.1 paid content platform 'Neo Bazzar' in Indonesia
- ✓ To establish K-Content distribution ecosystem in Southeast Asia

#### **Commerce: Differentiated Business Model Leveraging Unique Strengths**

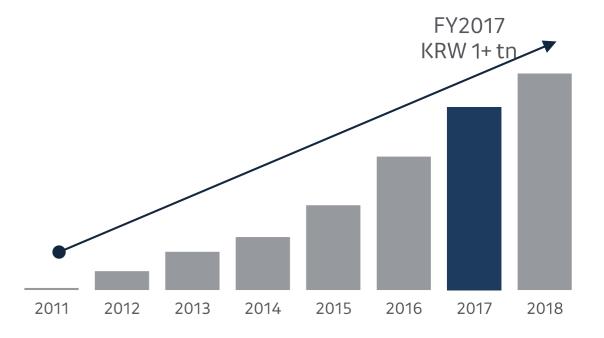


- ✓ Kakao's First Profit Model Launched in 2011
- ✓ Strategic Focus on the Occasions of Gifting
- ✓ Expansion of User Base to Older Generations





#### ✓ Robust Growth in Transaction Volume



✓ Formation of 'Kakao Commerce' as a wholly owned subsidiary of Kakao in December 2018

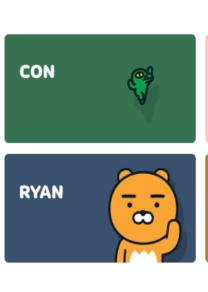
Establish an organizational structure that enables rapid and professional decision making

Solid growth from the TalkGift to continue on the back of optimized platform service and broadening business scope

Strengthen platform competitiveness in TalkStore to provide better seller experience

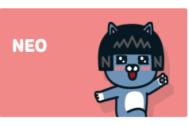
#### Kakao Friends IP: New Era of IP Business

#### #1 Most Likeable Characters in Korea (1)















**GangNam** 

**July 2016** 

Flagship & Global Stores

















TUBE



Merchandising

Game

Partnership / Licensing







Offline Stores



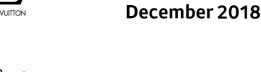
Popcorn























Marble







Online / Mobile Stores Sachunsung

Friends Friends Pop

Notes: (1) Korea Creative Content Agency survey announced in March 2017.

- Successful Launches Since July 2016
- 10,000+ Visitors per Day
- Expanding sales channel from domestic offline store to online and global(Online&offline)
- ✓ Global:

Japan - Tokyo Omotesando store open(Dec. 2018) China - Tmall(for domestic demand), JD.com, xiãohóngshū North America - Amazon

#### **Mobility: Another Dominant Platform with Innovation**

#### **Dominant Taxi Hailing App in Korea**





**10 Milion**Monthly Active Users<sup>(1)</sup>

Korea's dominant taxi hailing platform

**21 Million**Registered Users

50+% of economically active population in Korea<sup>(2)</sup>

2.9 Million

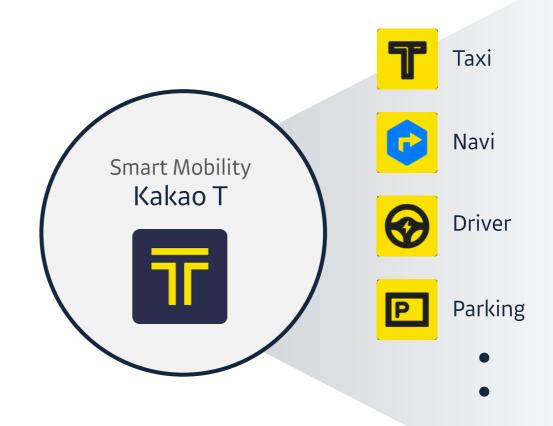
Peak Daily Taxi-Hailing Orders

Based on large user base and registered taxi driver base

**6.6 Million**Credit Card registrants

Automatic payment for regular taxi fares will be released

Kakao T Super App: All-Inclusive Transportation Platform



- Strong Foundation for Effective Monetization
  21 mm users, 66 mm card registrants, 2K Biz Taxi corp clients
- Continued Growth of Paid Services
  Smart Call, Black Taxi, Driver, Parking (Rev YoY 120% up)
- Expand Service Domain thru Competitive Partnerships Google Android Auto Korea Service with Kakao Navi

Notes: (1) Source: Kakao Mobility (2) Economically active population in Korea based on a survey conducted by Statistics Korea.

#### Tech-Fin: Robust Expansion of Business Scope



#### **Kakao Pay**

**26mn** Accumulated Members

13mn MAU

**20trn+** FY2018 GMV

1mn+ # of issued offline Kakao Pay card

200K+ # of offline merchants

# Money transfer Account Mgmt. Identification Online payment

Offline payment Bill

Expense report

#### Daily financial platform



Investment

WM

Loan

Insurance

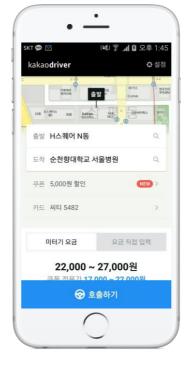
Advertisement

Credit Mgmt.













Online Monpayment

Money transfer

Offline QR/Bar code payment

Kakao T auto pay

Membership

Investment

#### **Kakao Bank**

- ✓ kakao Bank has grown rapidly since its official launch on July 27, 2017
- ✓ The New 'Special Act on the Establishment and Operation of Online-Only Banking' will be enforced from January 17, 2019
- ✓ New services such as '26 weeks installment saving', 'Kakao bank moim service(Group bank account)', 'My credit information' launched in 2H 2018
- √ 'Western union fast money transfer to abroad' service launched in Jan. 2019

#### Performance

#### 1.3trn Capital

#### 7.69mn clients Accounts

#### 10.8trn/9.1trn Deposits/Credit Loans

**6.47mn** Debit card issued

(As of December 31, 2018)

#### **Product & Service**



26 weeks installment saving



Kakao bank moim service



Money transfer to abroad

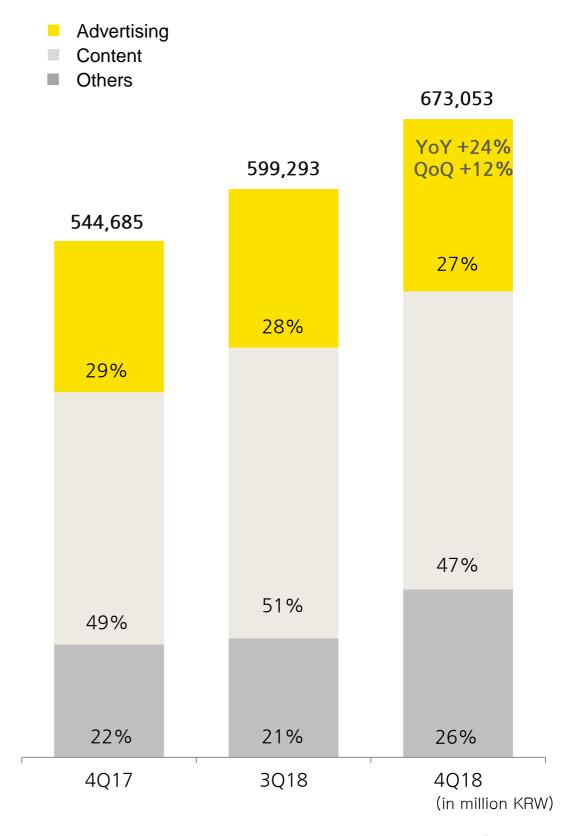


My credit information

# Kakao ecosystem Kakao business Financial overview

#### Revenue

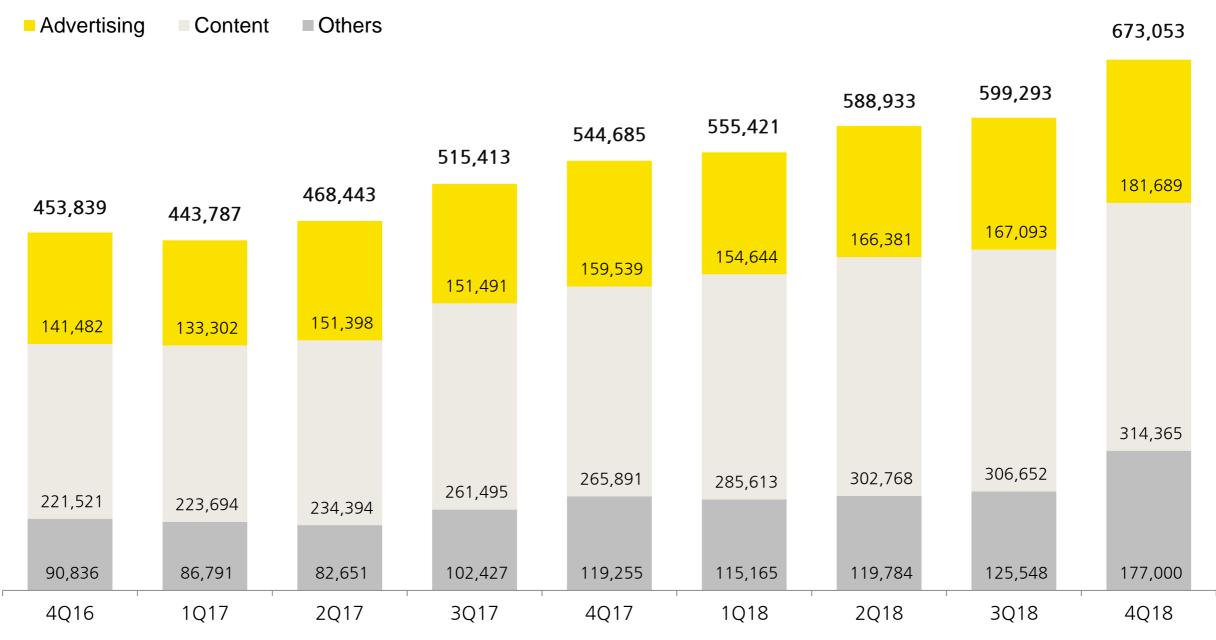
	-				
Advertising	Portals	Daum PC Daum Mobile			
	Messenger	Plus Friends Brand Emoticon Talk Reward Info-Talk Support-Talk Talk Hairshop #Tab Talk Order Talk Mart Talk PC			
	SNS	Kakao Story			
	Shopping	Kakao Style			
	Other	Cash Friends Other Subsidiaries' Ad			
Content	Game	Mobile PC Miscellaneous (Kakao VX)			
	Music	Melon Kakao Music			
	Webliterature	Kakao Page Daum Webtoon Piccoma			
	Emoticon	Talk B2C Emoticon			
Others	Commerce	Talk Gift Shop Kakao IX Kakao Makers			
	Mobility	Kakao T (Taxi Driver Parking Navigator)			
	Tech-fin	Kakao Pay			
	Misc.	Kakao M (offline record distribution, etc.)			



#### Revenue

#### 4Q Total Revenue YoY +24% / QoQ +12%

Advertising +14% (y) / +9% (q) Content +18% (y) / +3% (q) Others +48% (y) / +41% (q)

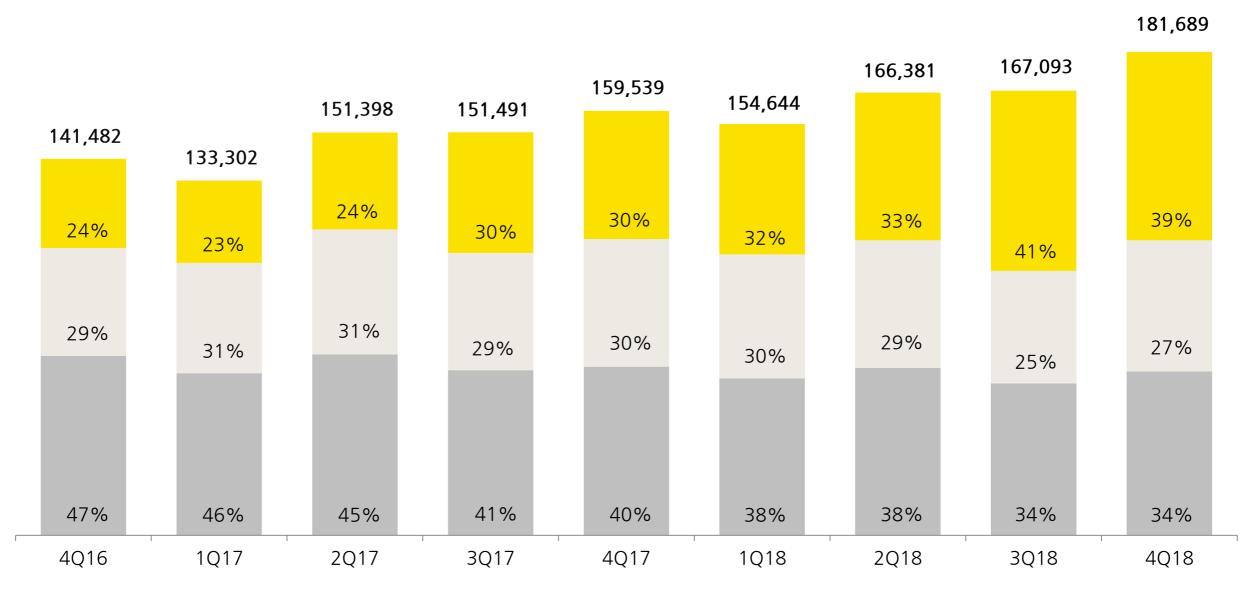


#### **Advertising**

#### 4Q Advertising YoY +14% / QoQ +9%

Kakao Ads +47% (y) / +5% (q) Daum Mobile Ads +3% (y) / +17% (q) Daum PC Ads -3% (y) / +8% (q)

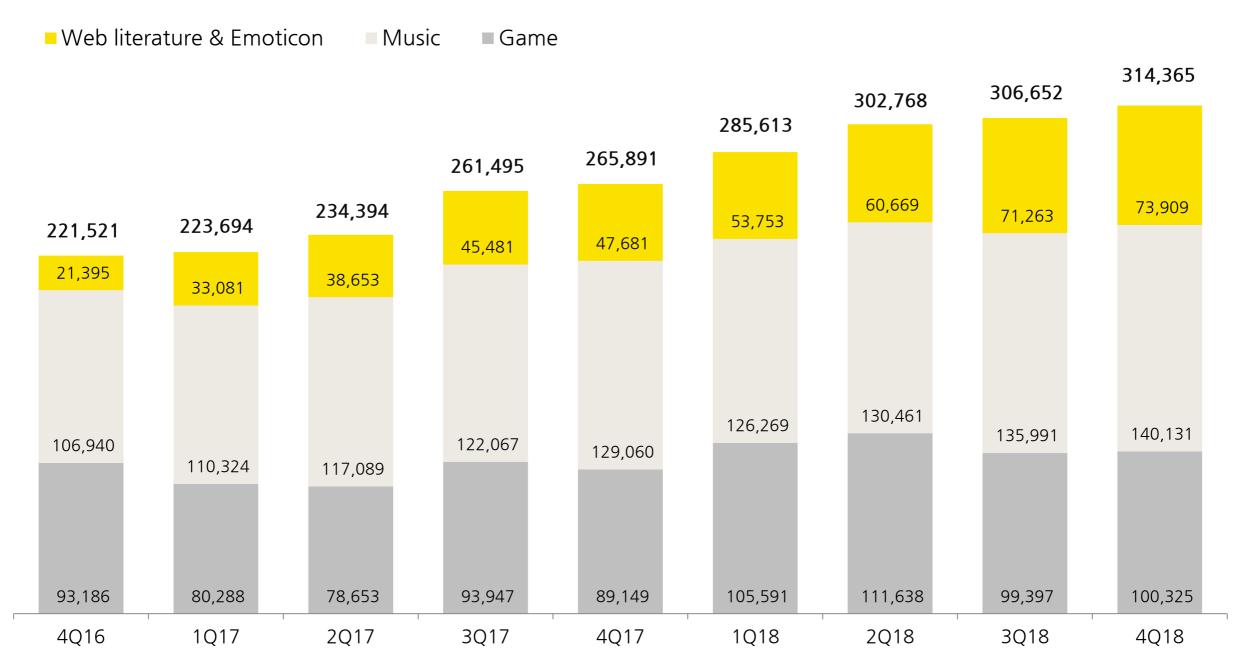
■ Kakao Ads ■ Daum Mobile Ads ■ Daum PC Ads



#### **Content**

#### 4Q Content YoY +18% / QoQ +3%

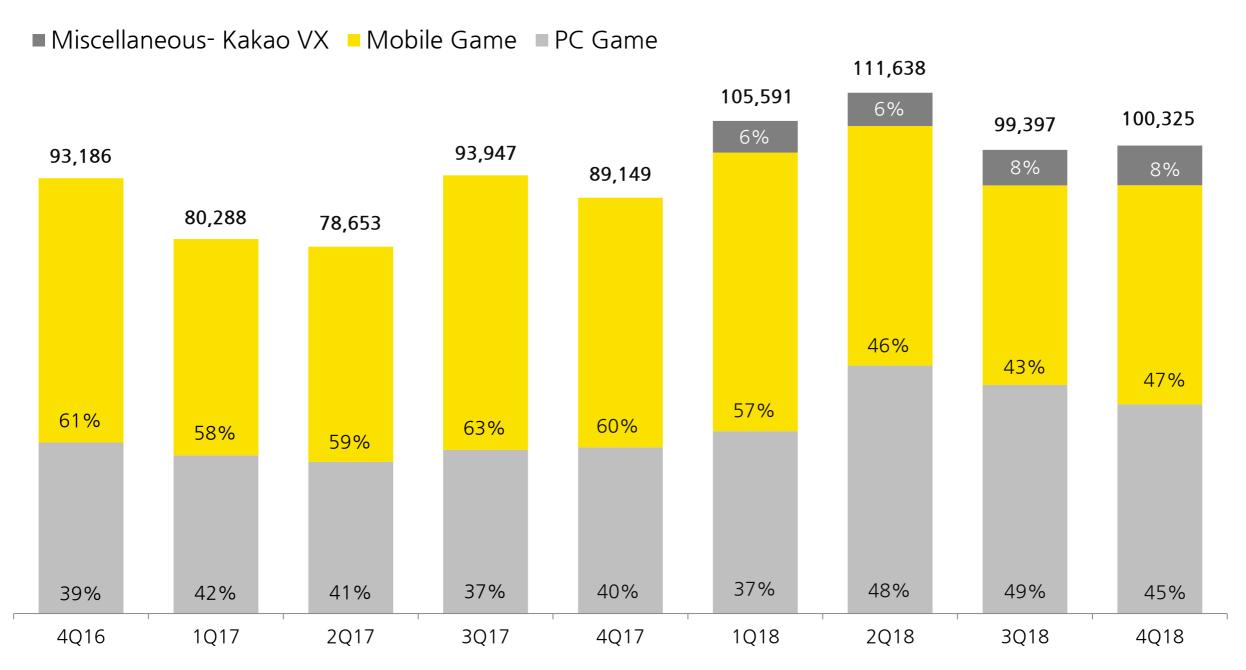
Web literature & Emoticon +55% (y) / +4% (q) Music +9% (y) / +3% (q) Game +13% (y) / +1% (q)



#### **Content: Game**

#### 4Q Game YoY +13% / QoQ +1%

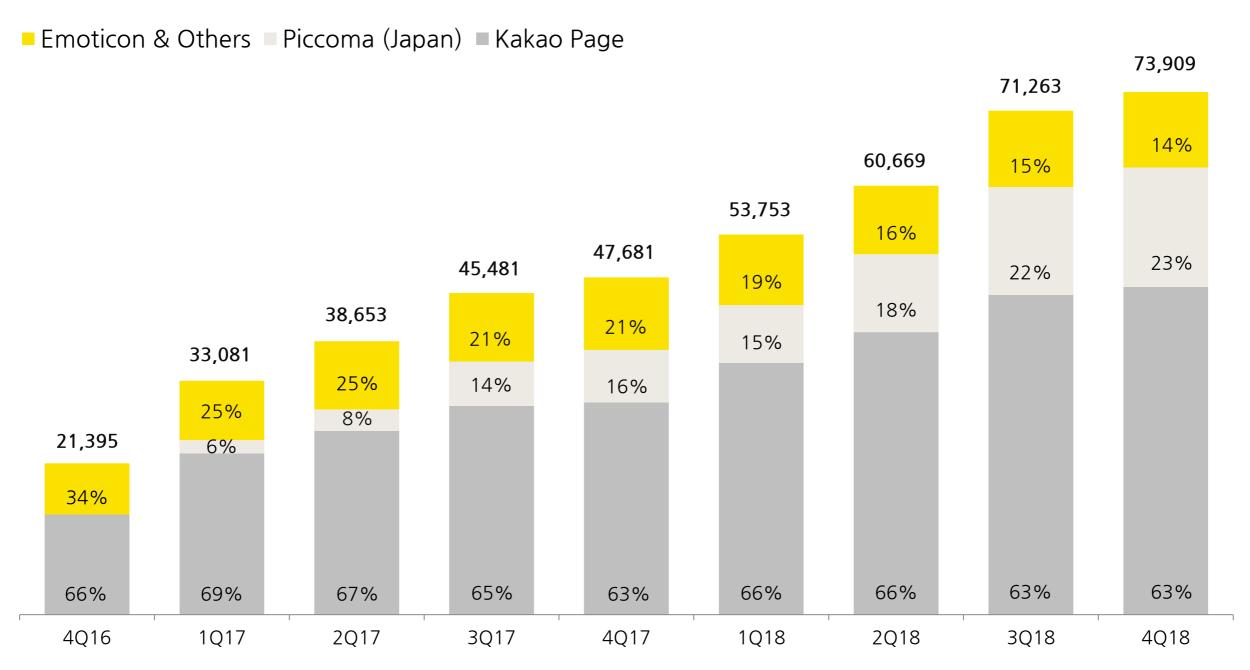
Miscellaneous- Kakao VX +12% (q) Mobile -12% (y) / +14% (q) PC +26% (y) / -8% (q)



#### **Content: Web literature & Emoticon**

#### 4Q Web literature & Emoticon Content YoY +55% / QoQ +4%

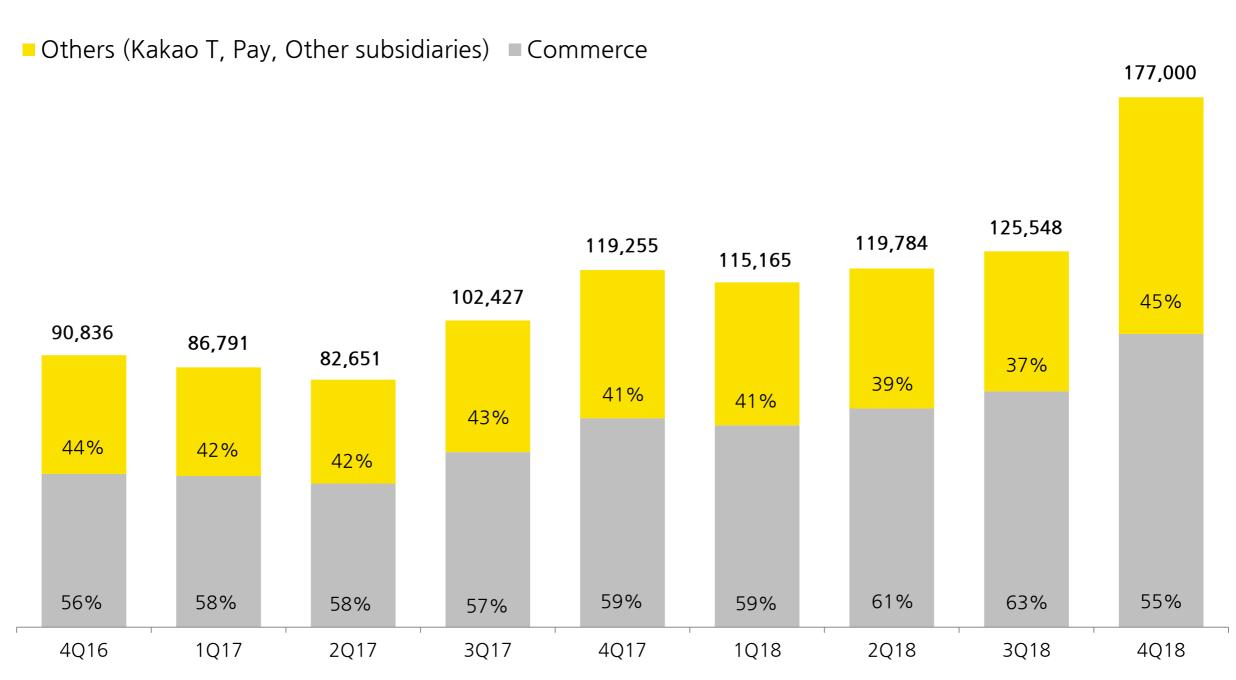
Emoticon & Others +4% (y) / -1% (q) Piccoma/Japan +127% (y) / +11% (q) Kakao Page +54% (y) / +2% (q)



#### **Others**

#### 4Q Others YoY +48% / QoQ +41%

Others +60% (y) / +69% (q) Commerce +40% (y) / +24% (q)

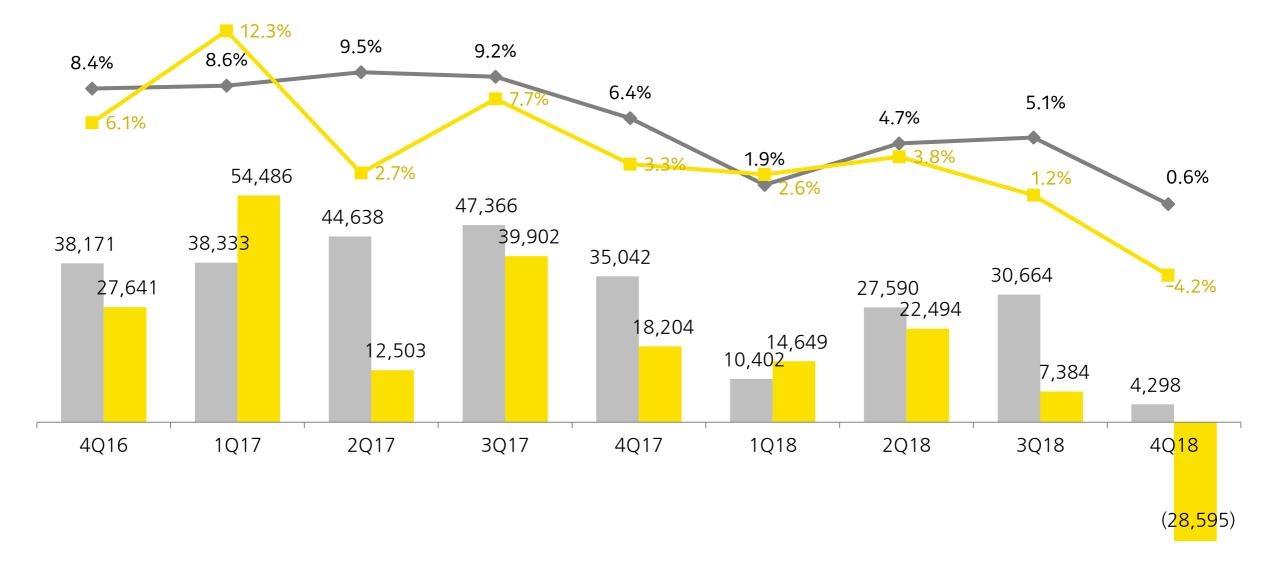


#### **Profits**

#### 4Q Operating Income YoY -88% / QoQ -86% Net Income YoY -257% / QoQ -487%

New business investment-related operating loss of KRW 65.0 billion to build mid- to long-term growth bases such as transportation/mobility, tech-fin, global expansion, artificial intelligence, and block chain

■ Operating Income ■ Net Income → Operating Margin → Net Margin

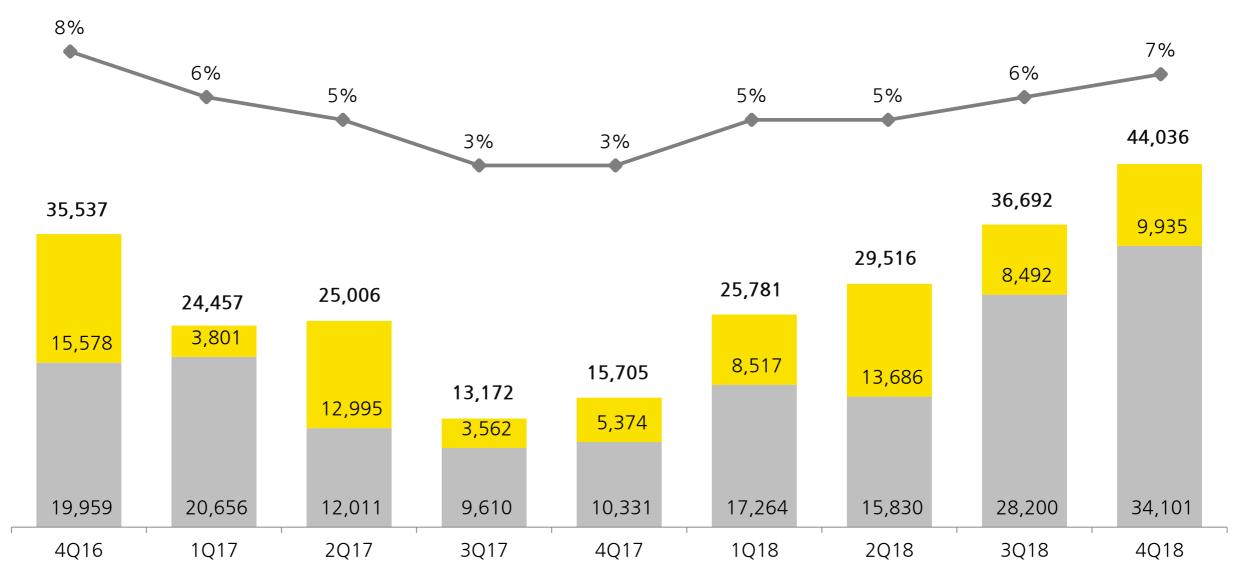


#### **Capital Expenditure**

#### 4Q Accumulated CapEx to Revenue Ratio of 6% / YoY +74%

Accumulated Intangible YoY +58% property and equipment (server, network, etc.) YoY +84%

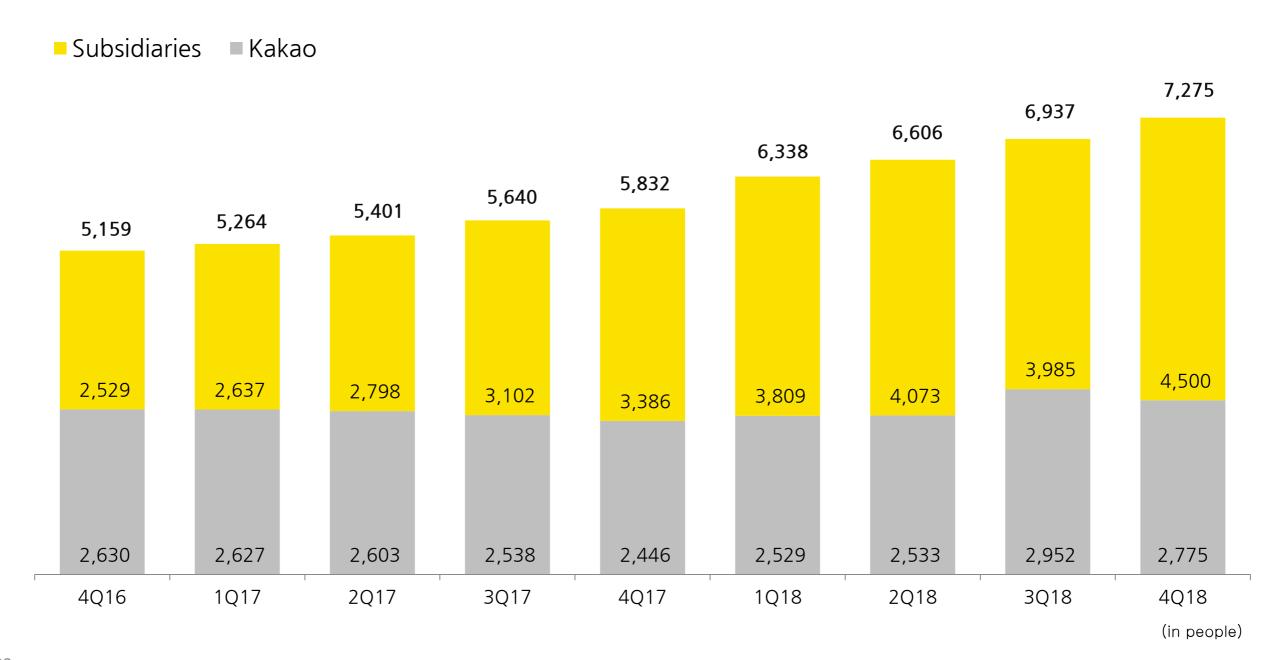
■ Intangible ■ Property and Equipment → CapEx to Revenue Ratio



#### **Employees**

#### Total 7,275 Employees

Kakao Headquarter decreased by 177 qoq due to spin off and establishment of subsidiaries, total employee increased by 338 qoq owing to additional new hires for overall businesses



#### **Consolidated Financial Statements**

Consolidated Statements of Income					
(in million KRW)	4Q17	1Q18	2Q18	3Q18	4Q18
Revenues	544,685	555,421	588,933	599,293	673,053
Advertising	159,539	154,644	166,381	167,093	181,689
Content	265,891	285,613	302,768	306,652	314,365
Game	89,149	105,591	111,638	99,397	100,325
Music	129,060	126,269	130,461	135,991	140,131
Web literature and Emoticon	47,681	53,753	60,669	71,264	73,909
Others	119,255	115,165	119,784	125,548	177,000
Operating Expenses	509,643	545,020	561,343	568,629	668,755
Labor Costs	102,602	109,973	107,933	110,926	136,399
Fringe Benefits	13,447	15,258	15,890	16,656	19,193
Depreciation	15,659	15,985	16,268	16,980	18,389
Rental Fees	9,236	10,210	11,069	13,108	13,012
Commissions	201,456	210,281	223,014	228,619	254,654
Advertising	36,057	47,941	45,311	36,274	54,538
Bad Debt Expenses	1,112	877	926	-452	1,853
Amortization	19,521	14,583	16,749	18,004	17,986
Content Fees	34,496	39,988	45,685	52,132	50,688
Ad Agency Fees	23,576	22,390	23,695	20,476	23,393
Event Fees	943	383	751	913	1,441
Cost of Goods	41,735	46,835	42,860	45,276	65,879
Miscellaneous	9,803	10,315	11,193	9,718	11,330
Operating Profit	35,042	10,402	27,590	30,664	4,298
Other Non-Operating Income	13,927	12,858	12,504	27,492	25,288
Other Non-Operating Expenses	59,557	14,205	13,415	24,616	36,167
Finance Income	58,234	14,559	35,388	18,429	31,066
Finance Costs	29,193	8,585	7,140	6,500	19,189
Income from Equity Inv., Net	17,509	22,151	2,093	2,769	-13,947
Profit before Income Tax Expenses	35,962	37,181	57,021	48,238	-8,652
Income Tax Expenses	17,758	22,531	34,527	40,854	19,943
Net Profit from Continued Oper.	18,204	14,649	22,494	7,384	-28,595
Net Profit	18,204	14,649	22,494	7,384	-28,595
Equity Holders of the Parent Co.	11,524	13,854	18,366	16,672	-2,747
Non-Controlling Interest	6,680	796	4,128	-9,287	-25,848

Consolidated Statements of Financial Position				
(in million KRW)	2016.12.31	2017.12.31	2018.12.31	
Current Assets	1,216,958	1,993,096	2,850,456	
Cash and Cash Equivalents	641,644	1,116,793	1,247,826	
S-T Financial Instruments	236,748	394,152	923,209	
Accounts Receivable	173,853	179,238	193,237	
Other Financial Assets	83,340	134,445	220,822	
Other Current Assets	81,373	168,468	265,362	
Non-Current Assets	4,267,159	4,356,332	5,077,647	
<b>Equity Method Investments</b>	117,076	161,950	264,321	
Tangible Assets	253,854	271,044	314,566	
Intangible Assets	3,733,166	3,689,582	3,866,590	
Other Non-current Assets	163,063	233,756	632,170	
Total Assets	5,484,117	6,349,428	7,928,103	
Liabilities	806,020	1,040,863	2,042,498	
Trade and N-T Payables	263,130	280,380	455,341	
Income Taxes Payable	30,944	115,123	74,361	
Short-Term Debt	200,265	170,137	603,119	
Other Current Liabilities	311,680	475,224	909,678	
Non-Current Liabilities	975,153	800,745	312,045	
Bonds	319,255	149,777	39,939	
Bonds-CB/EB	476,122	471,031	-	
Deferred Income Tax Liab.	142,919	139,502	169,155	
Other Non-Current Liab.	36,857	40,435	102,950	
Total Liabilities	1,781,173	1,841,609	2,354,542	
Paid-in Capital	33,858	34,004	41,744	
Capital Surplus	3,105,014	3,603,587	4,621,958	
Capital Adjustments	-11,232	-6,026	-9,381	
Accum. Other Compre. Income	920	-4,968	-5,685	
Retained Earnings	303,952	402,542	446,293	
Non-controlling Interests	270,432	478,681	478,632	
Total Equity	3,702,944	4,507,820	5,573,561	
Total Liabilities & Equity	5,484,117	6,349,428	7,928,103	

#### Financial Statements (Kakao only)

Statements of Income					
(in million KRW)	4Q17	1Q18	2Q18	3Q18	4Q18
Revenues	250,273	244,578	252,523	291,778	385,046
Advertising	154,640	146,378	160,791	152,533	166,472
Content	52,963	49,759	43,939	88,860	163,378
Others	42,669	48,441	47,792	50,386	55,197
Operating Expenses	226,361	228,192	223,005	255,788	344,574
Labor Costs	52,271	54,844	51,112	54,168	72,547
Fringe Benefits	6,981	8,359	7,737	8,705	9,895
Depreciation	12,624	12,673	12,684	13,326	14,666
Rental Fees	2,164	2,420	2,440	2,960	2,887
Commissions	77,344	75,084	70,322	103,531	158,236
Advertising	9,863	5,850	2,677	6,511	11,860
Bad Debt Expenses	47	193	381	-852	887
Amortization	4,578	4,439	4,413	6,997	10,257
Content Fees	15,728	16,651	17,480	17,633	15,056
Ad Agency Fees	23,416	22,274	29,557	20,426	21,867
Event Fees	682	296	702	628	1,015
Cost of Goods	16,414	21,096	18,810	16,964	20,007
Miscellaneous	4,251	4,013	4,690	4,790	5,393
Operating Profit	23,911	16,386	29,518	35,990	40,472
Other Non-Operating Income	50	50,042	3,545	2,613	2,359
Other Non-Operating Expenses	64,892	4,973	7,317	3,192	26,873
Finance Income	4,549	17,829	39,812	5,791	14,289
Finance Costs	27,673	9,207	1,439	6,934	18,552
Timance Costs	27,075	3,207	1,455	0,334	10,332
Profit before Income Tax Expenses	-64,054	70,077	64,120	34,268	11,696
Income Tax Expenses	7,267	16,693	19,806	40,820	14,510
Net Profit from Continued Oper.	-71,321	53,384	44,314	-6,552	-2,815
Net Profit	-71,321	53,384	44,314	-6,552	-2,815

Statements of Financial Position					
(in million KRW)	2016.12.31	2017.12.31	2018.12.31		
Current Assets	511,067	632,508	1,261,480		
Cash and Cash Equivalents	279,217	388,574	250,920		
S-T Financial Instruments	37,190	14,834	601,712		
Accounts Receivable	95,980	77,955	71,333		
Other Current Assets	98,679	151,145	337,515		
Non-Current Assets	4,318,230	4,324,369	4,938,853		
Equity Method Investments	2,337,040	2,368,582	1,496,538		
Tangible Assets	203,866	208,084	236,016		
Intangible Assets	1,694,581	1,620,416	2,875,510		
Other Non-current Assets	82,743	127,287	330,790		
Total Assets	4,829,297	4,956,878	6,200,333		
Liabilities	813,859	948,931	1,250,706		
Trade and N-T Payables	174,592	163,318	404,760		
Income Taxes Payable	7,168	81,507	59,204		
Short-Term Debt	200,000	-	-		
Other Current Liabilities	432,099	704,106	786,742		
Non-Current Liabilities	640,280	450,237	200,183		
Bonds	319,255	149,777	39,939		
Bonds-CB/EB	248,928	243,197	-		
Deferred Income Tax Liab.	43,266	28,992	125,743		
Other Non-Current Liab.	28,830	28,271	34,501		
Total Liabilities	1,454,139	1,399,168	1,450,889		
Paid-in Capital	33,858	34,004	41,744		
Capital Surplus	3,057,264	3,036,434	4,096,216		
Capital Adjustments	-11,232	-6,026	35,547		
Accum. Other Compre. Inc.	5,046	-4,472	-1,606		
Retained Earnings	290,222	497,769	577,543		
Total Equity	3,375,158	3,557,710	4,749,444		
Total Liabilities & Equity	4,829,297	4,956,878	6,200,333		
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# Thank you

