Kakao

Company Presentation August 2024



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Company Overview



Korea's mobile communication leader with the undisputed dominant messenger app Kakao Talk

48 mm domestic MAU vs. 52 mm population in Korea (93% penetration)



Multiple revenue streams across platform and content business, capturing the full range of everyday mobile activities

Communication, e-commerce, payment & banking, ride-hailing, music streaming, webtoon, etc.



Total package portfolio across corporate growth cycle

Early-stage growth (AI, healthcare, cloud and VC Investments) to self-sustaining growth (mobility, entertainment, and game) and profitable growth (Kakao Talk's advertising and commerce)

Platform Businesses CONNECTED SERVICES BACKBONE 66.0%(1) 57.3%(1) kakao kakao mobility ENTERTAINMENT ride-hailing & other mobility Advertising 91.1%(1) Commerce 46.3%(1) kakaopay 85~100%⁽¹⁾ payments & tech-fin 40.3%⁽¹⁾ **NEW INITIATIVES** 27.2%⁽¹⁾ (Associate) kakaobrain Al 40.8%⁽¹⁾ kakao**bank** kakaoenterprise B2B / cloud internet banking kakaohealthcare healthcare

Content Businesses

GLOBAL GROWTH DRIVERS 66.0%(1) kakao ENTERTAINMENT 91.1%(1) kakaopiccoma webtoon (Japan) 40.3%(1) SM ENTERTAINMENT GROUP 40.8%(1) kakaogames music / K-pop, media, and webtoon / web novel ——— Webtoon (Japan) ——— 40.8%(1) kakaogames mobile / PC games, virtual golf

lote: (1) Percentage figures indicate Kakao Corp's ownership stake in subsidiaries; all entities are consolidated subsidiaries but for Kakaobank (equity method accounting).

Investment Highlights

2Q24 Results Summary

- Revenue of 2 trillion KRW (YoY +4%) despite challenging macro environment on the back of robust growth in Talkbiz advertising and commerce
- Consolidated operating profit of 134 billion KRW (YoY +18%), with OPM of 6.7%(+0.8%p) thanks to continued growth in high-margin Talkbiz and restructuring of subsidiaries

Defining Kakao Talk and Al as the Core Growth Engines of Kakao Corp.

- Focus on Talkbiz growth and AI innovation through efficient resource allocation, minimize investment in non-core businesses and execute cost optimization plan
- Talk Biz: Launch new advertising and commerce products in 2H24; Identify 3rd revenue stream beyond existing advertising and commerce from a mid-to-long term perspective
- AI: Release first B2C AI service as a separate application by year-end in the form of a chatting platform

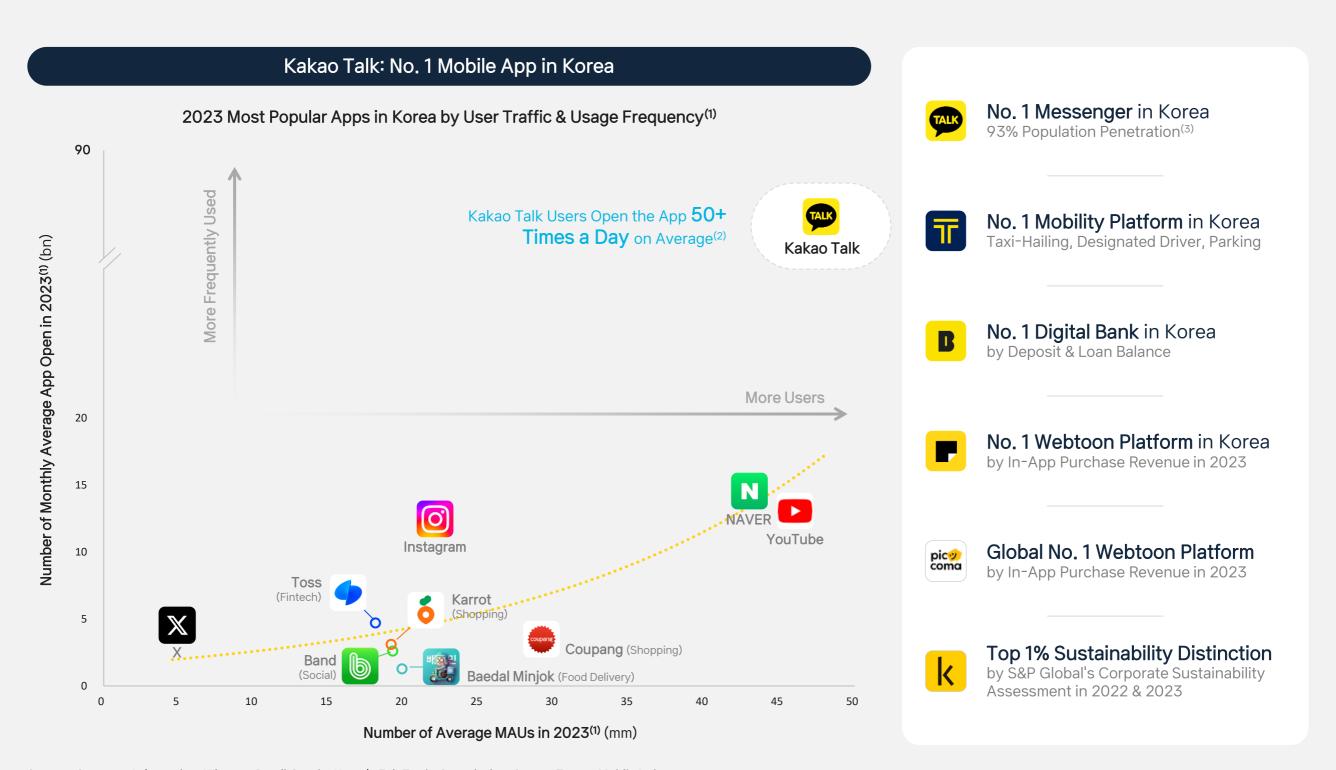
Balancing Growth and Financial Stability

- Build a sound cost structure that supports long-term financial stability over short-term cost savings
- Prioritize business efficiency based on indicators such as ROI and ROE

FY2024 Guidance and Strategy

- Expect double-digit growth in consolidated revenue and improved operating profit margin vs 2023; Talk Biz aims to outperform the overall industry growth rate
- Enhance user traffic and engagement through service revamp of five tabs inside KakaoTalk
- Explore new monetization opportunity by expanding relationships and offering innovative chatting experience

Undisputed Market Leader in Korea's Mobile Space

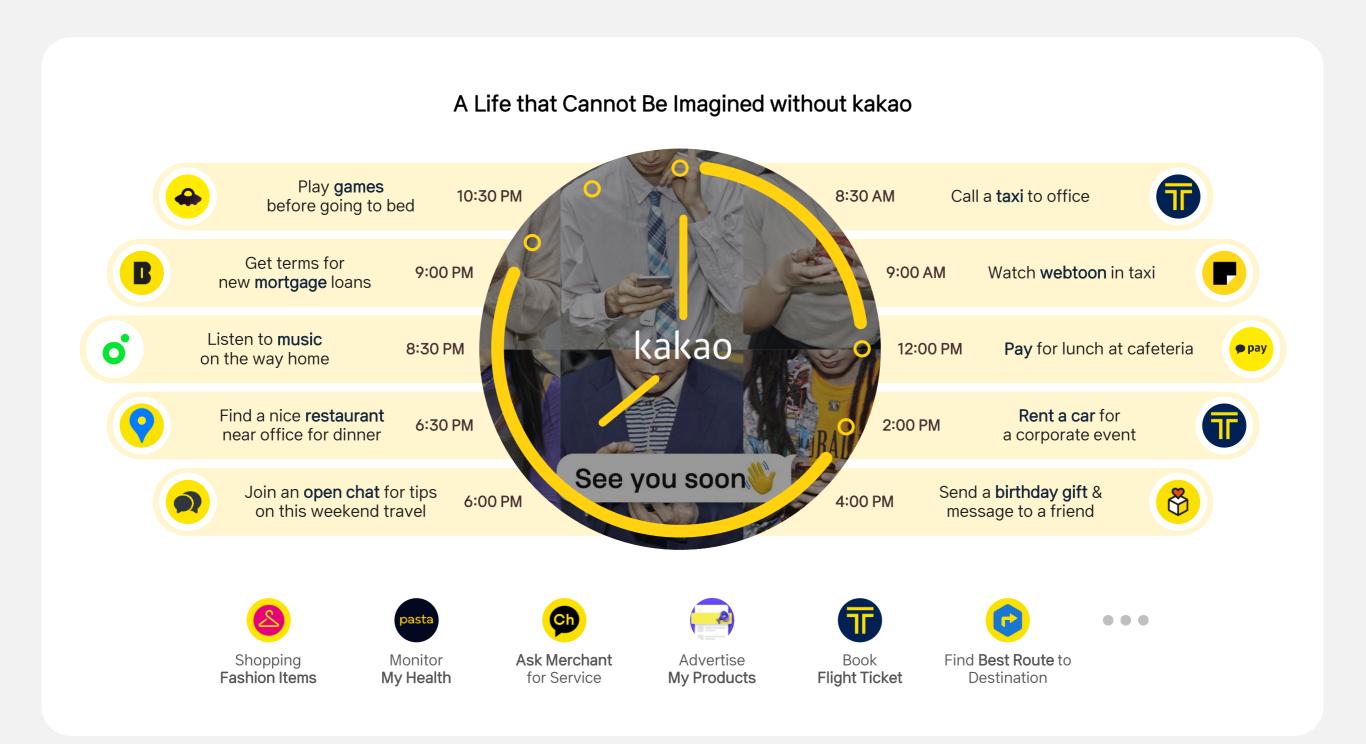


Source: Company Information, Wiseapp Retail Goods, Korea's Fair Trade Commission, Sensor Tower, Mobile Index.

Note: (1) Based on mobile app user data in January – November 2023 for Android and iOS, except for X (MAU as of 1H 2023 as compiled by Mobile Index). (2) Calculated as [avg. monthly app launch by MAUs] / [avg. 5 number of MAUs] / 30 days based on the data from Wiseapp Retail Goods. (3) Based on annual average MAUs in 2023 and the number of total population in Korea as of April 2024.



Making Every Korean's Daily Lives Better



Solid Growth and Profitability Built on Unique, Differentiated Competitive Moat

Advertising



Advertising Inventory backed by Unique Traffic Base of No. 1 Messenger App



E-Commerce

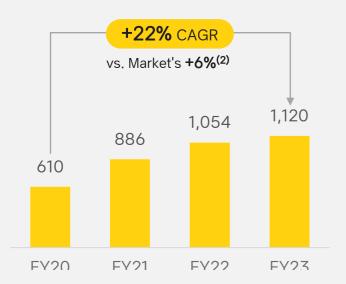


E-Commerce Platform with Unique Business **Model of Gifting**





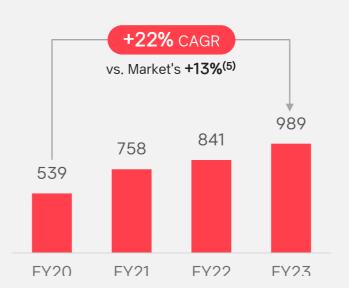
Kakao Talk's Advertising Revenue Growth (KRW bn)



Key Growth Initiatives



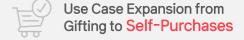
Kakao's E-Commerce Revenue Growth (KRW bn)



Key Growth Initiatives







Source: Korea Broadcast Advertising Corporation (KOBACO), Korea Statistical Information Service (KOSIS), Company Filings.

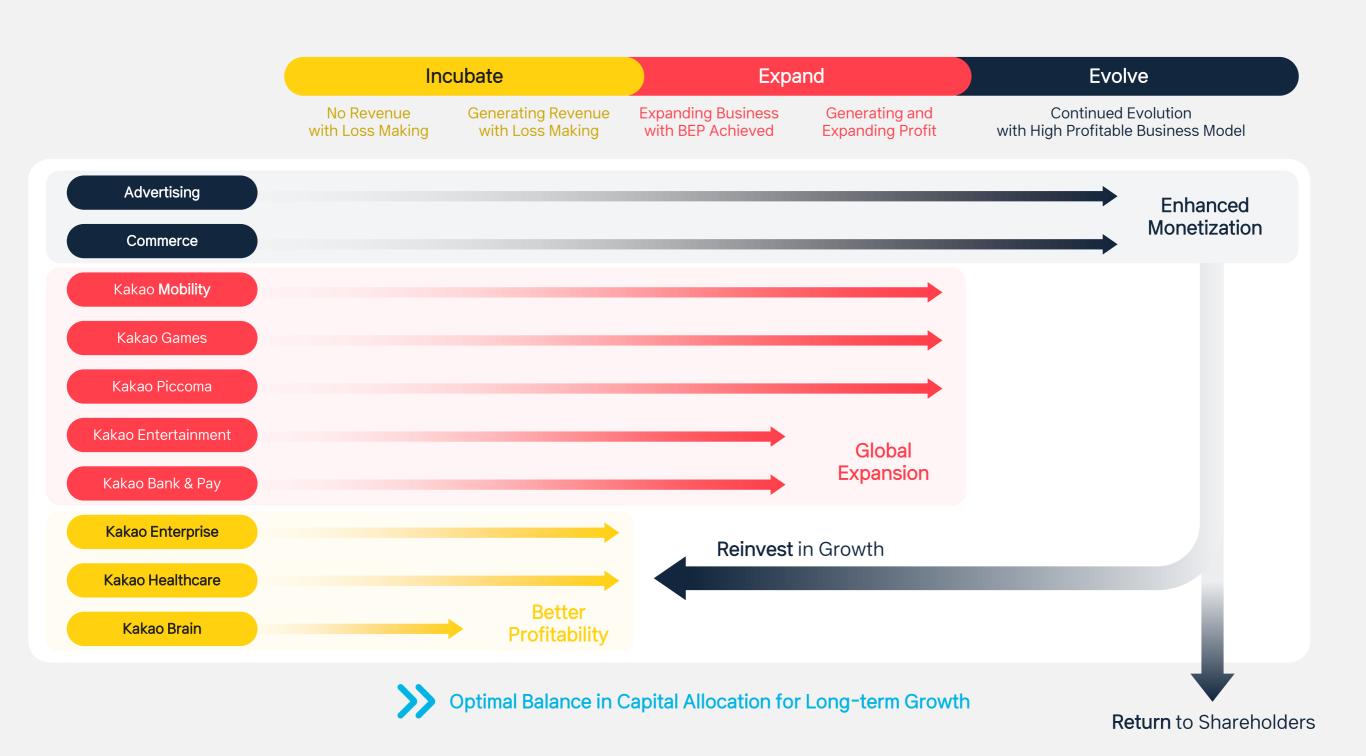
Note: All revenue figures are before restatement as per the recent changes in accounting policy for the purpose of consistent growth comparison.

Leadership Across Key Verticals With Continued Business Model Innovation

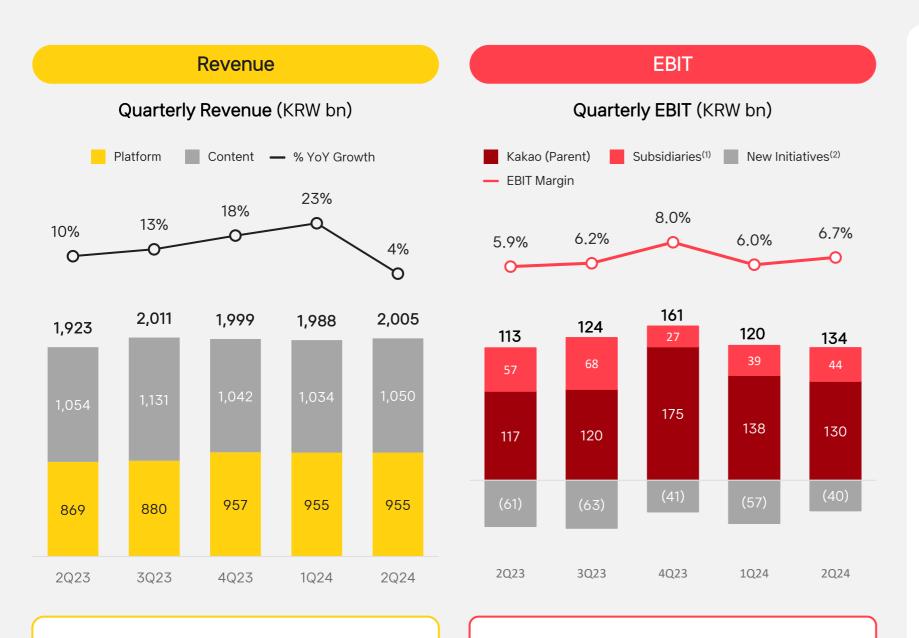


Source: Company Information, Korea's Fair Trade Commission, Sensor Tower.

Operating on the Full Range of Growth Cycle



Robust Financial Performance With Continued Transformation



- Overall growth with continued growth of Kakao Talk MAUs and Kakao Talk-native biz.
- Driven by robust performance of advertising (+9% YoY) and commerce (+5% YoY)
- Subsidiaries EBIT turnaround with continued business development
- New Initiative's narrowing loss with ongoing optimization of operations

2Q24 Highlights



Increased Advertising Revenue

(2Q24 +9% YoY, +10% QoQ) greater contribution from 1st & 3rd Tab DA record-high Business Messaging revenue



Increased Commerce Revenue

(2Q24 +5% YoY, -15% QoQ) Gift reservation prior to seasonal events expansion of premium brands



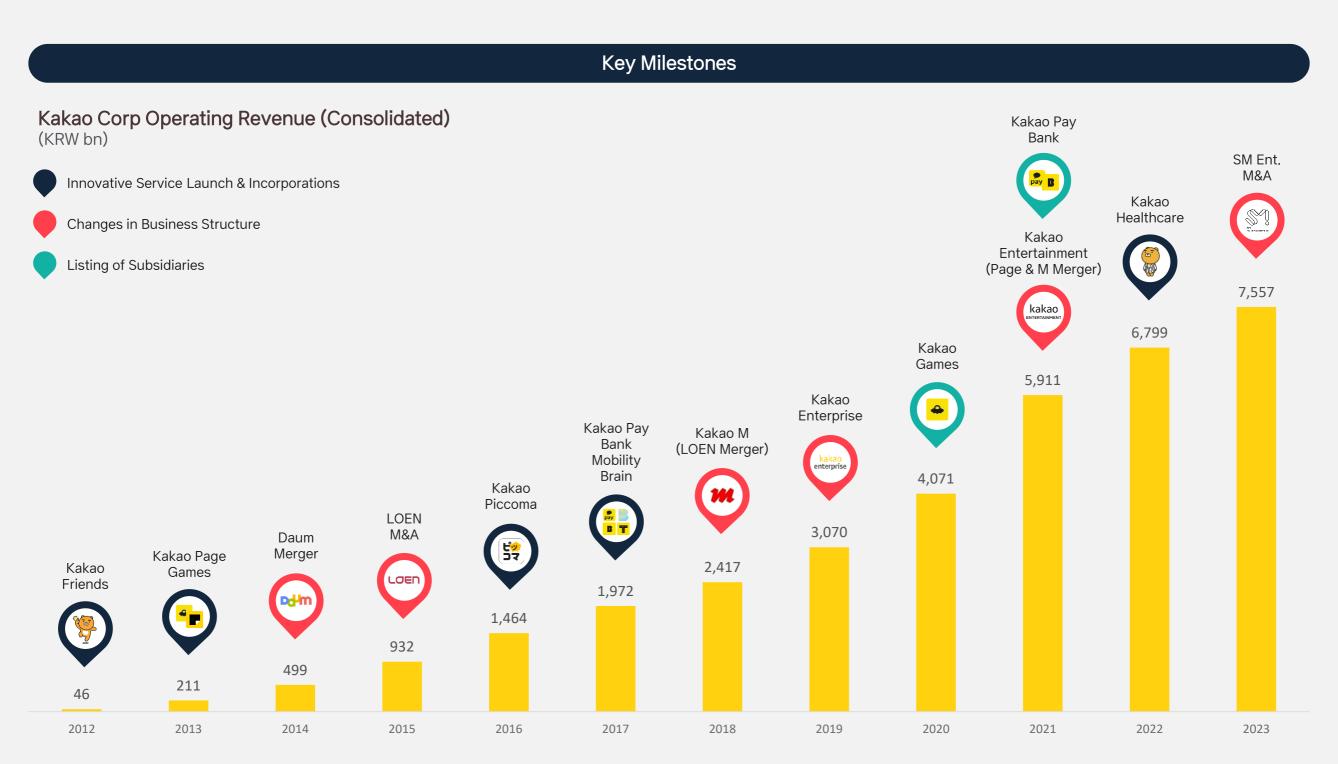
Expanded Profitability

(2Q24 EBIT +18% YoY, +11% QoQ) cost reduction of New Initiatives with continued profit generation from subsidiaries

Note: (1) All business segments excl. Kakao (Parent) and New Initiatives. (2) Includes Kakao Enterprise, Kakao Brain, and Kakao Healthcare.

Appendix

Phenomenal Growth Trajectory Along With Growing Ecosystem



Note: 2022 / 2023 operating revenue figures are based on those after restatement as per the change in accounting policy.

Kakao's Continued Focus on ESG Initiatives





RE100⁽¹⁾ at Jeju Office



Upcycling Projects(2)



Green Digital Campaigns⁽³⁾





KRW300 bn Established support fund for SMEs' digital transformation



Tech Campus with universities to nurture technical talents



'Kakao Together' Fundraising project for causes in need









New Committees Appointment of technology ethics and ERM committees



CEO KPI 15% of CEO KPI dedicated to ESG related initiatives

ESG Ratings



Rated A (2023) From MSCI ESG ratings



Grade A (2023) From KCGS ESG ratings

S&P Global

Top 1% (2024) From S&P Global for sustainability distinction

Dow Jones Sustainability Indices

Member (2023)

Member of DJSI World, Asia Pacific, and Korea

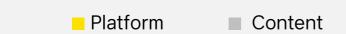
Q2 2024 Earnings Results

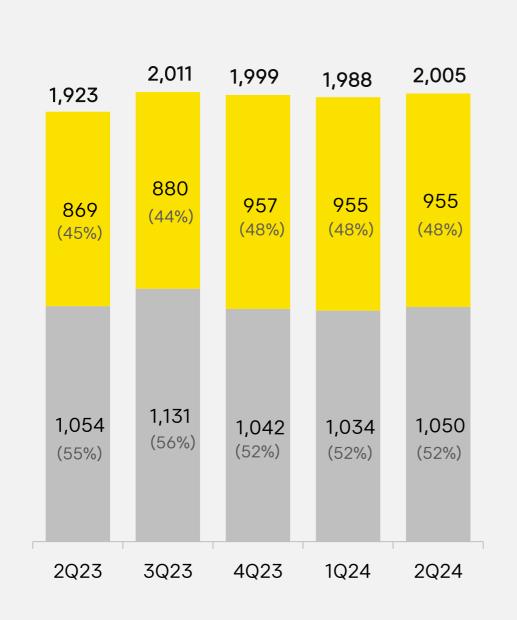
Revenue

Q2 Revenue +4% YoY / +1% QoQ

Q2 Mix: Platform 48%, Content 52%

(in bn KRW)





Revenue Breakdown						
Platform	Talk Biz	Advertising: Talk DA (Bizboard / Other DA) Business Messaging, Emoticon				
		Commerce : Gift, Store, Makers, Kakao Friends Online				
	Portal Biz	Daum PC / Mobile Kakao Story / Style / Page Other Subsidiaries' Ad				
	Platform- Others	Mobility Pay Enterprise Other Subsidiaries Kakao Friends-Others				
Content	Game	Mobile PC Other				
	Music	SM Entertainment Melon Digital Music Distribution Album Distribution Music Production				
	Story	Entertainment				
		Piccoma				
	Media	Video Production Talent Agency				

(in bn KRW)

Music

Revenue

Platform

2Q24 +10% YoY, +0.1% QoQ

Content

16

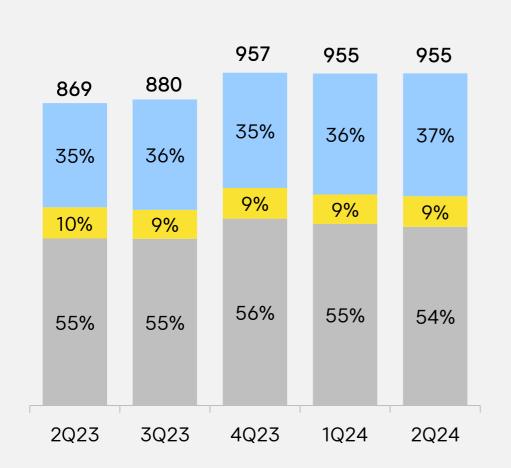
2Q24 -0.4% YoY, +2% QoQ

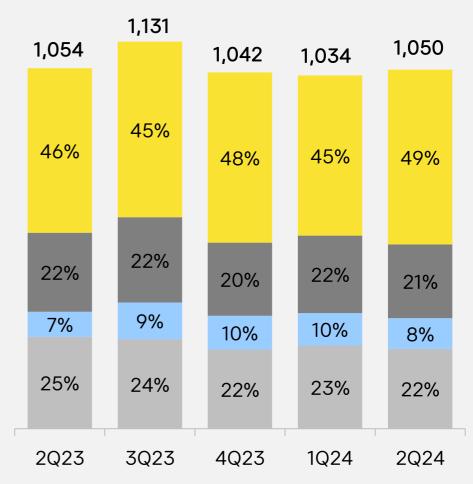
Game

Media

■ Story

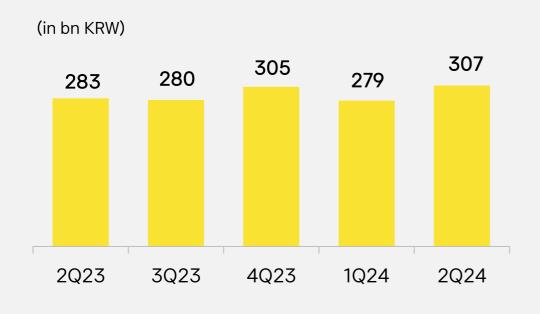






Platform | Talk Biz

Advertising

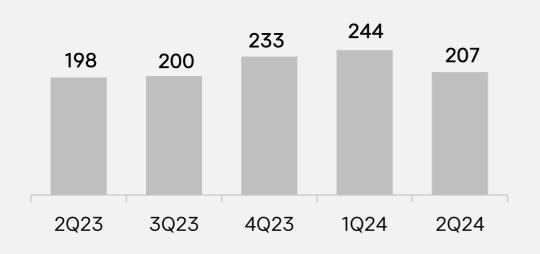


2Q24 +9% YoY, +10% QoQ

- (YoY) ① Business Messaging +16%, Increase in number of paying advertisers and channel friends
 ② Total DA +5%, Higher revenue contribution from Bizboard in Friends tab and Open Chat List Ad.
- (QoQ) High seasonality, record-high Business
 Messaging revenue

Commerce

(in bn KRW)



2Q24 +5% YoY, -15% QoQ

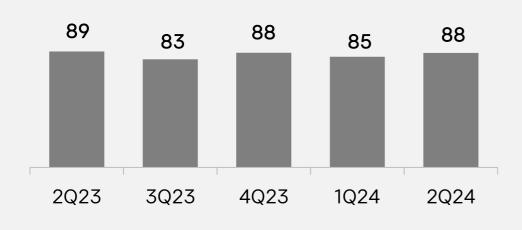
17

- Total Commerce GMV : 2.4 tn KRW (+6% YoY)
- (YoY) Talk Gift GMV +5%, gift reservation service prior to seasonal events e.g. Teacher's Day, Children's Day Luxury Brand GMV +12% led by stronger brand line-up
- (QoQ) Key gifting occasions overlapped with weekends and holidays on top of low seasonality

Platform | Portal, Others

Portal Biz

(in bn KRW)

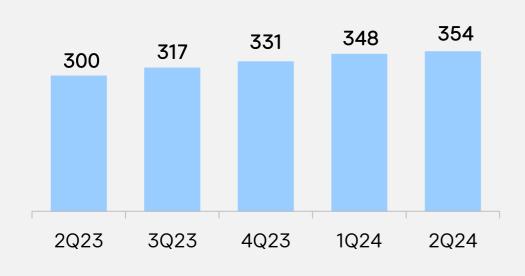


2Q24 -2% YoY, +4% QoQ

- (YoY) Decrease in user engagement
- (QoQ) Partnership with global leading ad partners
- Proactive endeavor on profitability and user traffic improvement through optimizing search ad.

Platform-Others

(in bn KRW)



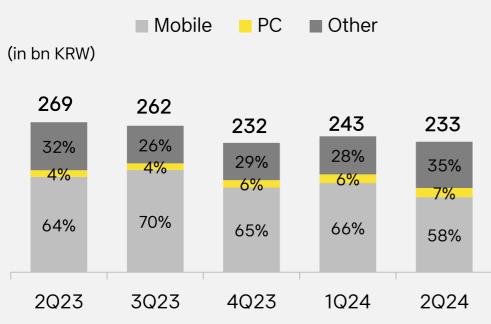
2Q24 +18% YoY, +2% QoQ

18

- Mobility: Increase in outdoor activity led higher user demand
- Pay: TPV 41.1 tn KRW, +20% YoY
 (YoY) Double-digit growth across all service areas
 (QoQ) Increase in Digital Finance (loan / securities / insurance)

Content | Game, Music

Game

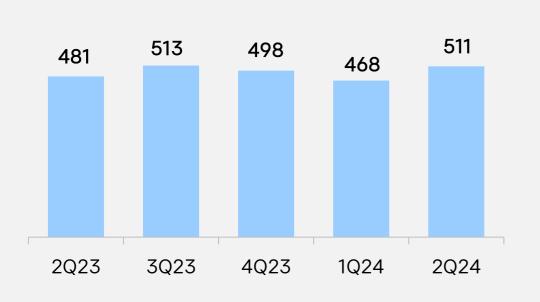


2Q24 -13% YoY, -4% QoQ

- (YoY/ QoQ) Low revenue contribution from new titles
- Focusing on laying foundation for business changes and turnaround with major title releases in 2025

Music

(in bn KRW)



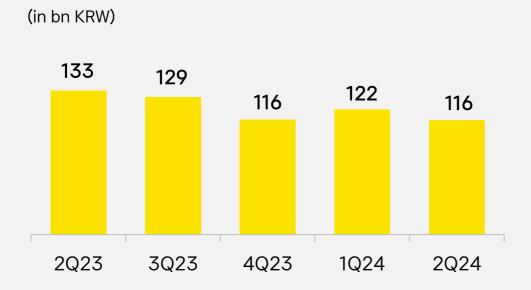
2Q24 +6% YoY, +9% QoQ

19

- (Label) New album release of (IVE), (aespa), (RIIZE)
 along with active concert activities
- (Distribution) Strengthened global distribution network and domestic music IP library
- (Melon) Maintained stable revenue stream

Content | Story

Piccoma

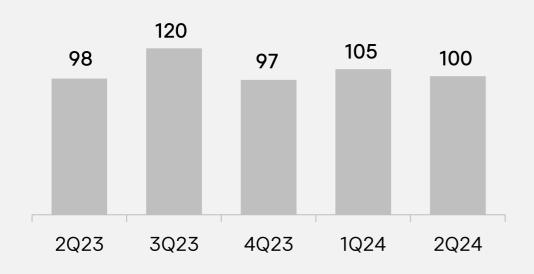


2Q24 -13% YoY, -5% QoQ

- (in Yen) Revenue -3% YoY, +0.3% QoQ, GMV +3% YoY, +6% QoQ
- (YoY) Change in IP mix and the impact of the weak yen
- (QoQ) Flat revenue growth in yen due to increased unused event coins from promotion
- 1H24, Recorded GMV 50 bn in Yen & record-high user KPI
 2H24, Aim to secure high-quality content in diverse genre

Kakao Entertainment

(in bn KRW)



2Q24 +2% YoY, -5% QoQ

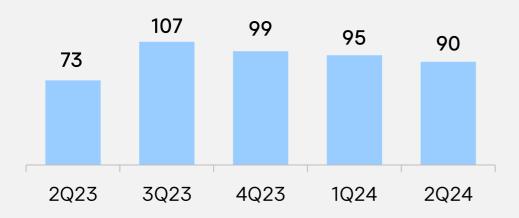
20

- (YoY) Increased user-base with efficient AI marketing
- (QoQ) Offsetting the reduction in IP distribution GMV due to intensified competition in Japan by strengthening domestic platform user-base
- In discussion to build sustainable IP pipeline with Piccoma and creators

Content | Media

Media

(in bn KRW)



2Q24 +22% YoY, -6% QoQ

21

- (YoY) Base effect due to the absence of production line-up in 1H23
 - (QoQ) Difference in production stage of new IPs
- Secured stable IP distribution channel via volume deal,
 Maximize synergy between Webtoon and Media

Earnings Summary

(in bn KRW)	2Q23	1Q24	2Q24	YoY	QoQ
Total Revenue	1,923	1,988	2,005	4%	0.8%
Platform	869	955	955	10%	0.1%
Talk Biz	480	522	514	7%	-2%
Portal Biz	89	85	88	-2%	4%
Platform-Others	300	348	354	18%	2%
Content	1,054	1,034	1,050	-0.4%	2%
Game	269	243	233	-13%	-4%
Music	481	468	511	6%	9%
Story	231	227	216	-7%	-5%
Media	73	95	90	22%	-6%
OPEX	1,810	1,868	1,871	3%	0.2%
Operating Profit	113	120	134	18%	11%
OPM	5.9%	6.0%	6.7%	0.8%p	0.7%p
Net Profit	55	68	87	59%	29%
Controlling Interests	56	74	101	81%	37%
Non-controlling Interests	-1	-6	-14	-	-
Net Profit Margin	2.8%	3.4%	4.3%	1.5%p	0.9%p

Operating Expenses

(in bn KRW)	2Q23	1Q24	2Q24	YoY	QoQ
Operating Expenses	1,810	1,868	1,871	3%	0.2%
Labor	472	479	481	2%	0.3%
Cost of Revenue	780	820	797	2%	-3%
Outsourcing & Infrastructure	205	202	196	-5%	-3%
Marketing	100	89	108	8%	21%
Depreciation & Amortization	192	198	207	8%	5%
Misc.	60	80	82	38%	4%

2Q Analysis

Labor (YoY) Salary increase and accrual recognition of incentive

(QoQ) Maintain conservative head-count

Cost of Rev. (YoY) Increase in 1P revenue of Kakao Gifting and production cost of Kakao Entertainment

(QoQ) Reduction in Kakao Enterprise's cloud related service cost

 Outsourcing & (YoY/QoQ) One-time reduction in infrastructure cost due to acquisition of Kakao Brain Infrastructure

Marketing (YoY/QoQ) Increase in marketing activities from content division

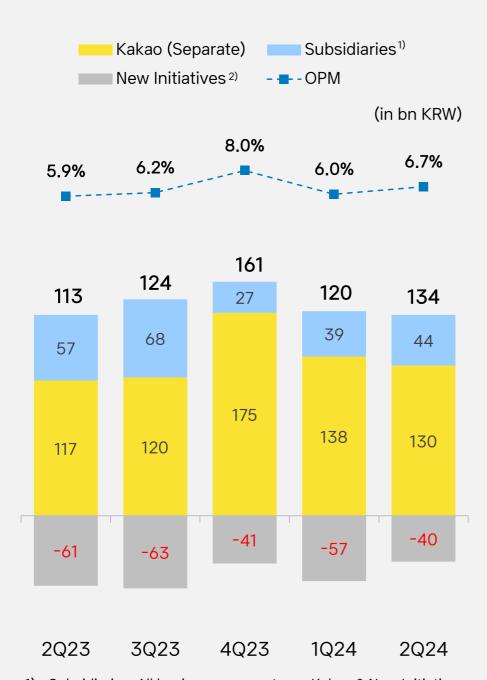
Depreciation & (YoY/QoQ) Increase in investment in AI and machinery related to self-owned and newly leased data centers.
 Amortization

23

Profits

Operating Profit(M)

2Q24 +18% YoY, +11% QoQ



- 1) Subsidiaries: All business segments ex. Kakao & New Initiatives
- 2) New Initiatives: Kakao Enterprise, Kakao Brain, Kakao Healthcare
- 3) Subsidiaries includes internal transaction

Net Profit(M)

2Q24 +59% YoY, +29% QoQ



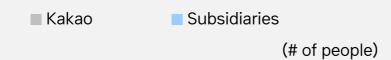


1) 4Q23: Net loss due to impairment of goodwill (1.48 tn) and PPA impairment (311 bn)

Employees / CapEx

Employees

Maintain conservative hiring -709 YoY, -6 QoQ Kakao headcount increase due to Kakao Brain business transfer



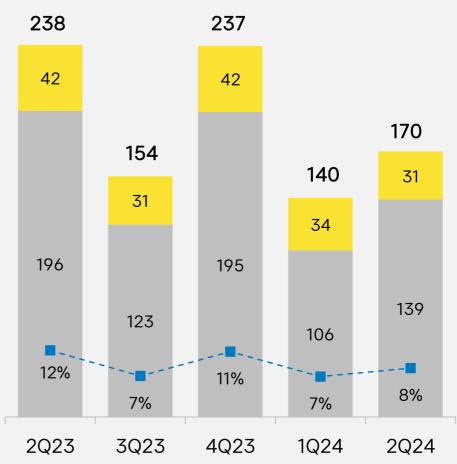


CapEx

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+30 bn QoQ investment in IDC, GPU and server networks



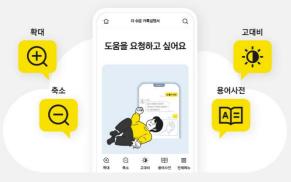


- 1) PP&E: Assets under construction related to data centers and machinery such as server networks
- 2) Intangible: Goodwill and other intangible assets including video production and distribution rights of story content

ESG Activities



모두에서 소외되는 사람이 없도록 모두를 위해 탄생한 더 쉬운 카톡설명서



탄소중립포인트, 카카오페이머니로 받을 수 있어요!

포인트 지급 유형 → 카카오페이 선택

pay

ESG Report '2023 Kakao's commitment and Responsibility to build a sustainable future for all'

- Includes ESG framework, performance highlights and key indicators in Environment/Social/Governance
- Illustrates ESG strategic direction: 'Technology for People, Resolution of Social Issues, Trust in Kakao, Growing Together for a Better Tomorrow, Efforts for the Planet'

'KakaoTalk Easy-read Tips' to fight digital alienation

- Designed in easy-read format using simple words and pictures to help digital literacy
- Covers three topics: 'Getting Started with KakaoTalk,' 'How to Use It in Different Situations,' and 'Staying Safe'

Signed MOU to promote a culture of carbon neutrality

- Ministry of Environment- Kakao&Pay&Mobility signed MOU
- Established the system to receive carbon neutral points in Kakao Pay Money

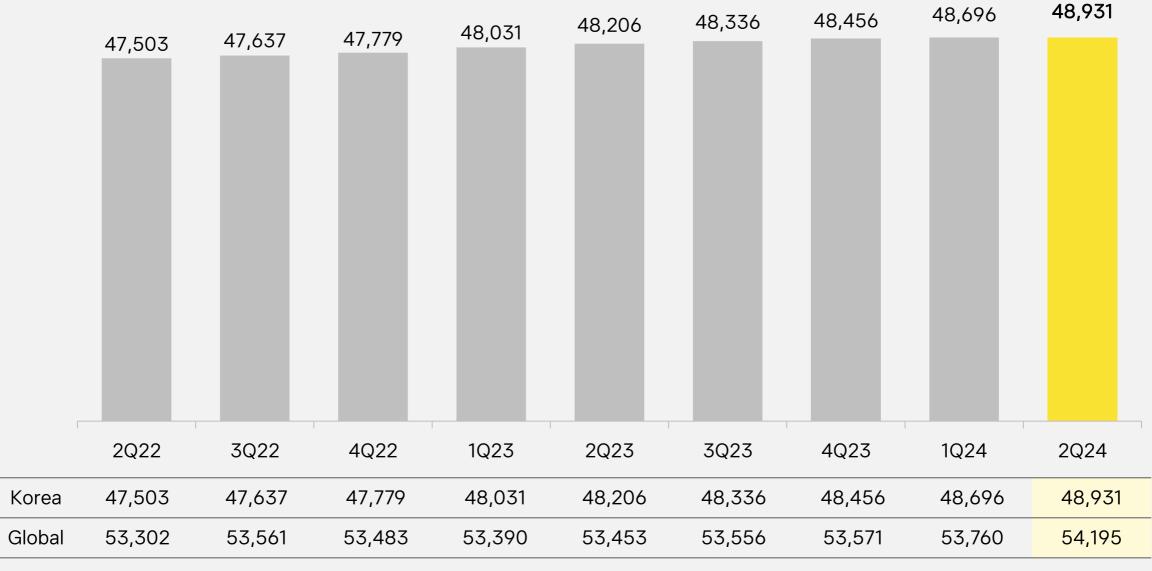
26

 Planning to run a joint campaign with Ministry of Environment and develop a public participation program promoting cycling using "Kakao Together" platform

Kakao Talk MAU

Monthly Active Users in Korea grew by +725K YoY, +235K QoQ

(in thousands)



Average of monthly MAUs. Global includes domestic MAUs.

Thank You

