

Environmental Policy

At Kakao, we recognize that it is imperative that we value respect for human life and harmony with the environment in providing portal and internet information media services, that we minimize the environmental impact generated from service offerings, and that we respect human life and fulfill our ethical responsibility by preventing environmental pollution and protecting the environment. With the firm belief that we form a part of the wider community living with nature, we aspire to become a leading company trusted by local communities and customers in our pursuit of mutual growth and will remain committed to implementing the following environmental policy.

1. Environmental Governance

Kakao's board of directors, which is the highest decision-making body, pursues company-wide environmental management by overseeing major environmental management performance and carries out risk-related decisions.

2. Improve environmental performance on an on-going basis

We establish a well-organized environmental management system and effectively implement this system to improve our environmental management performance on an on-going basis.

3. Take the lead in responding to climate change

We reduce GHG emissions to take the lead in responding to the global challenge of climate change that presents a grave threat to the survival of humanity, protect water resources, and set and implement our mid/long-term goals and strategies to transition to renewable energy.

4. Develop eco-friendly technology/service and expand eco-investing

We minimize the environmental impact generated from our business operations, and go the extra mile to develop eco-friendly technology, provide eco-friendly

service, and expand eco-investing to ultimately contribute to a sustainable society and environment.

5. Take preventive action through improvement

We make necessary improvements following environmental impact assessments to prevent environmental pollution from occurring.

6. Comply with laws and regulations and other requirements

We perform regular customer satisfaction assessments to satisfy their requirements, and periodically assess our compliance with laws and regulations in the environment and relevant areas as well as other requirements with an aim to improve customer satisfaction and our regulatory compliance on an on-going basis.

7. Manage waste and energy

We increase the reuse and recycling of waste to efficiently use energy and natural resources and lower our GHG emissions.

8. Education and transparent disclosures

We conduct appropriate environmental education and campaigns for employees and other stakeholders to enhance their environmental management awareness and encourage them to adopt an eco-friendly attitude. Additionally, we pursue to improve employees' capabilities for enhancing environmental management performance through regular training. Along with education, we achieve transparent environmental management by disclosing its environmental policies to the public.

9. Support the engagement of partners and users

We share Kakao's environmental management approaches and goals with partners and users within the Kakao Community and support their engagement in creating an environmentally friendly ecosystem.

10. Corporate with partners to reduce environmental impact

We strive to reduce environmental impacts that may arise throughout its operations and the supply of products and services. To achieve this goal, We actively promote energy efficiency improvements, purchases of eco-friendly products, expansion of the use of eco-friendly materials, and reuse and recycling throughout its business. We also engage in internal and external cooperation activities to support partners.

Kakao ensures that all employees understand and implement this policy through training and postings and to set and attain environmental targets in alignment with this policy while engaging in regular internal assessments and wide -ranging improvement activities to improve the performance of our environmental management system on an on-going basis.

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